

Underwater Photo Shoot Terms and Conditions

1. Booking

- 1.1. Before booking onto the photo shoot, please ensure you have read the terms and conditions fully to ensure the service will meet your requirements.
- 1.2. Upon receipt of your booking and payment your place(s) will be confirmed.
- 1.3. The session fee covers the costs of hiring the pool, photographer, staff and associated admin costs.
- 1.4. Your child must be confident undertaking a minimum of 5 submersions in a 30 minute session – so a minimum of our Aquatots Duckling level is required to attend a photo shoot.
- 1.5. Your child must be able to go to another adult (experienced baby handler)
- 1.6. Products and prices are subject to change between photo shoots
- 1.7. The session fee is **non-refundable**.

2. Photo shoot attendance

- 2.1. Aquatots usual health and safety requirements apply. **If your baby has had sickness / diarrhoea within 48 hours** of the photo shoot please contact us immediately as they will be unable to participate in their photo shoot (please see Cancellation and Amendments for further details).
- 2.2. Please arrive 15 minutes before your allocated time slot to allow for registration and changing.
- 2.3. We have allocated time slots with limited space so we may not be able to accommodate you if you are late or miss your booked time.
- 2.4. Avoid feeding your child within an hour before your photo shoot or 30 minutes if breast-feeding.
- 2.5. Please ensure that your child is 'double-bagged' as required in a normal Aquatots swimming session. If you have requested a 'naked' shot then please wait until you are instructed to remove the nappy. Please dispose of your nappy appropriately in the bin provided or take it home once you have left poolside.
- 2.6. Strictly **NO** filming or photography equipment is allowed on poolside, please ensure any family members or friends attending with you are made aware of this condition.
- 2.7. Please be aware that due to the process of photographing babies underwater, blonde haired children can appear to have strawberry blond hair in some cases.

3. Parent's responsibilities

- 3.1. Your child must be comfortable with strangers. In order to get the best shots possible the Aquatots teacher present at the photo shoot will swim your child, this may not be your usual teacher. If your child is going through a 'clingy' phase and does not like being held by somebody else, it is recommended that you wait for the next shoot.
- 3.2. Our photographer will be wearing a dive mask, as some children may feel uncomfortable seeing this for the first time we will ensure dive masks are available at your swimming lessons before your photo shoot for you to utilise to familiarise your child with them.
- 3.3. Group and family photos are very popular but preparing before-hand is important if this is a shot that is important to you. Practise exhaling before going under the water, smiling underwater and

not wearing goggles underwater before your photo shoot, this is vital for us to get the best shots possible. **We can arrange you in the best position but we have no control of your facial movements and whether you can keep your eyes open under the water.**

3.4. A successful photo shoot is dependent on how your child responds on the day, please prepare them and yourselves as much as possible so that we have a better chance of capturing your perfect underwater shots.

4. Aquatots responsibilities

4.1. We will provide underwater masks during your normal swimming lessons leading up to the photo shoot to help you familiarise your child with them before your photo shoot.

4.2. We will make your photographs ready for viewing within 2 weeks of your photo shoot, you will be provided with login details and pass codes during the registration process of your photo shoot.

4.3. We will ask your permission to use your photographs to promote Aquatots/or for Lucy Ray of Starfish Underwater Photography to use before your photo shoot, you are not obliged to agree and this will not affect your photo shoot. Aquatots will never sell your images to a third party.

4.4. You can expect a highly professional service from our photographer which is why we charge for our photographs separately and not include them within your session fee. **We cannot guarantee excellent results for every child as it depends on how your child is on the day.**

4.5. Copyright remains with Starfish Underwater Photography but you are permitted to make as many copies of the photos as you like for personal and family use.

4.6. We will make you aware of any special offers we have on our photo products.

5. Cancellations and Amendments

5.1. If your child is ill on the day of the photo shoot please contact us on the emergency contact number provided. You may need to supply a doctor's note to transfer to the next available Aquatots photo shoot which will be subject to availability.

5.2. We reserve the right to end your photo shoot at any time if your child becomes too distressed or ill. Your baby's safety and well-being is our main concern, please refer to point 1.8.

5.3. If Aquatots needs to cancel the photo shoot due to circumstances beyond our control then we will offer a full refund or opportunity to book on to our next available photo shoot.